




SCHOOL DISTRICT OF THE CITY OF ST. CHARLES

EMPLOYEE BENEFITS – KEY CONTACT PAGE

YOUR COMPANY	YOUR CONSULTANTS
<p><u>School District of the City of St. Charles</u> Kathy Monahan/Benefits Specialist 636-443-4047</p>	<p><u>CBIZ BENEFITS & INSURANCE SERVICES</u> Asha Kuhn, Account Manager Eric File, Account Executive (314) 692-2249 / (800) 844-4510</p>
YOUR CARRIERS	
 <p>A UnitedHealthcare Company</p> <p><u>MEDICAL</u> Policy #- 76-413023</p>	<p>Member Services: 1-800-826-9781 www.umar.com</p>
 <p><u>DENTAL</u> Policy #- 5954780</p>	<p>Member Services: 1-800-942-0854 https://www.metlife.com/insurance/dental-insurance/</p>
 <p><u>VISION</u> Policy #- 1012726</p>	<p>Member Services: 1-866-800-5457 www.eyemed.com</p>
<p>PRESCRIPTION DRUGS</p> <p>OptumRx Specialty Pharmacy</p>	<p>Pharmacy Help Desk: 855-505-8107</p> <p>Member Services: 1-800-788-4863 Member Services: 1-855-427-4682</p>
REASONS TO CALL	WHO TO CALL
Claims Questions	- - - SEE BELOW - - -
Identification Cards / Numbers	CARRIERS / CBIZ
General Questions (Designs & Coverage)	CARRIERS / CBIZ
Payroll Issues / Status Changes	School District of the City of St. Charles

How to use this resource sheet for questions regarding a medical claim:

1. First, contact Member Services
2. If issue still unresolved, contact Asha Kuhn of CBIZ.